

Simtech *Solutions*

Unsheltered Homeless Point-in-Time Count Surveyor Training: Using the Mobile App- Vehicle/Structure Tally

Training materials provided are informed by US Department of Housing & Urban Development (HUD) guidance, feedback from people with lived experience of homelessness, service providers, and Simtech Solutions for use of mobile technology.

Conducting Surveys Using Counting Us

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Your jurisdictional lead will provide you with the location or locations to which you and your count team have been assigned to canvas



You may be walking around an area where many people are experiencing homelessness or driving around an area where few people experiencing homelessness are anticipated



When you encounter someone who may be experiencing homelessness, the goal is to complete a full interview with them



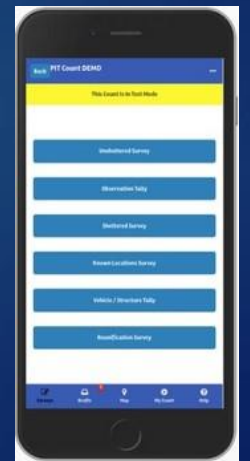
You should always introduce yourself, explain why you are there, and ask for consent to conduct the survey

Using the Counting Us Mobile App to Collect Data

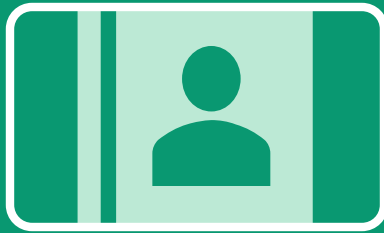
- ▶ The Counting Us Mobile App is the software selected by [COC NAME] to collect data for the Point-in-Time Count
- ▶ Download the Counting Us Mobile App if you haven't already
 - ▶ Scan the QR Code to the right, visit the direct link below, or search for Counting Us in your device's App Store.
 - ▶ Google Play: https://bit.ly/Counting_Us_Google
 - ▶ Apple Store: https://bit.ly/Counting_Us_Apple
- ▶ Login to Counting Us using the email and password you created when you registered as a volunteer (<https://alameda.pointintime.info>)
- ▶ Tap on the Survey you want to conduct!



Mobile App
Download
QR Code



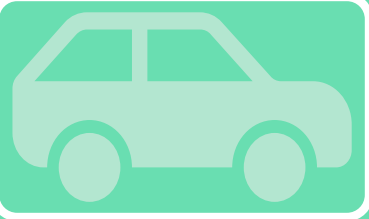
Understanding the Different Survey Types in Counting Us



Full Unsheltered Survey

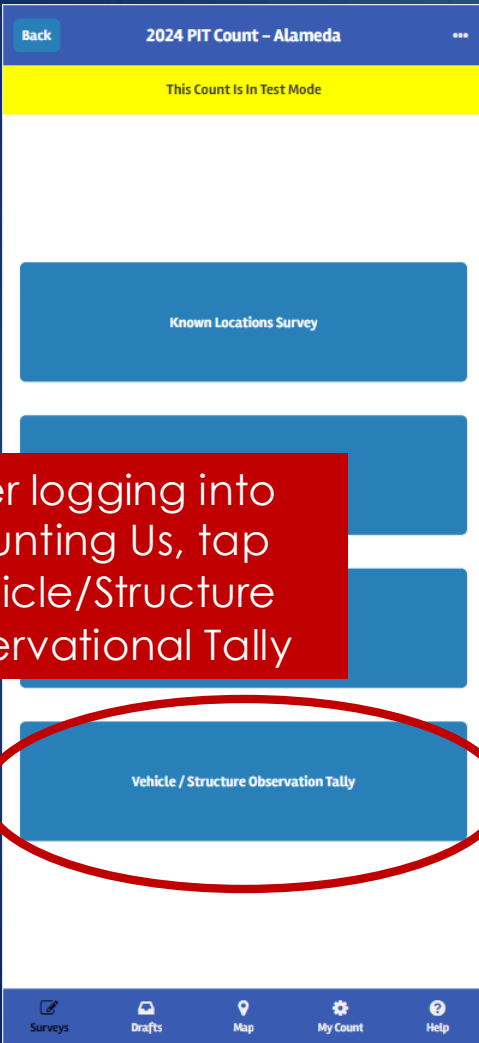


Unsheltered Observation Tally

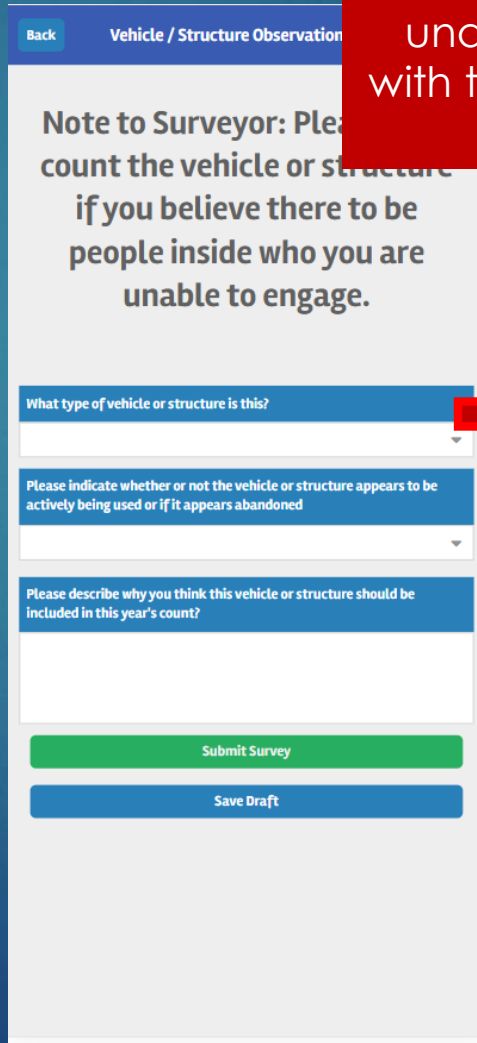
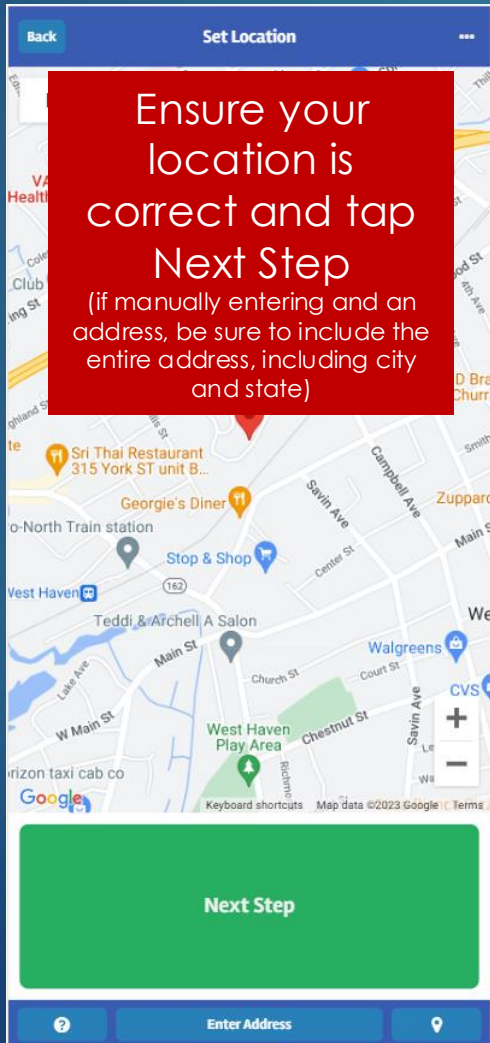


Vehicle/ Structure
Observation Tally

Collecting Vehicle/RV/Other Structure Data



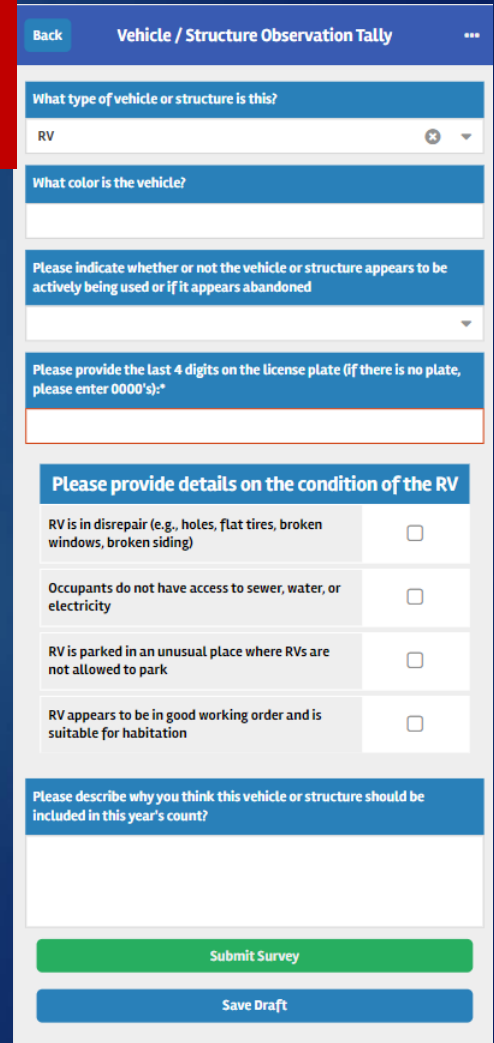
After logging into Counting Us, tap Vehicle/Structure Observational Tally



Please Note: This survey should only be selected if you are unable to engage with the occupants of a structure



Additional questions about the vehicle or structure will appear dependent on the type of structure selected.



Thank you for your time reviewing this training!

thank
you

- ▶ The recording of this video is always available on your community's Surveyor page: [Alameda County Point-in-Time Volunteer Page - PointinTime.info](#)
- ▶ Additional Support Resources, FAQs, and Instructional Videos are always available on our Support Page here: <https://pointintime.info/support/>